



Northumberland

The charity for your community

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Prudhoe TC

Dear Members

As you are aware the town council pledged £6,000 Grant Aid money out of this year's budget in January of this year. Whilst it was pledged on the understanding that the western hub of Citizens Advice would be located in Prudhoe, as you know despite visiting every available outlet there were no suitable premises available for us to move into and the Spetchells Centre couldn't accommodate our increased requirements within a reasonable budget. We do however have a long term plan and commitment to co-locate our West Northumberland hub with the Town Council in the East when the due process and development work has concluded, and we will also ensure we maintain our presence in the town and look at any and all options for moving forward to secure our future in Prudhoe.

We did manage to identify and secure a new location to deliver an appointment service to people of Prudhoe in Karbon Homes' Manors, and we commenced delivery in August and I have attached a report detailing the level of service we were offering and what we have achieved since moving to the Manors and our plans are to re-open a drop-in in the town in time for the roll out of Universal Credit in December and once we are fully operational we will have an official launch and ensure the appropriate publicity ensues.

As we are approaching the end of the financial year, we would like the opportunity to present the report, answer any questions and request that the council please agree for the funds to be paid over as soon as possible to facilitate the continued development of the service in Prudhoe.

Yours sincerely

Abi Conway
Chief Executive



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